



Veterans Home - Chippewa Falls

Family Update 7.10.2020

Dear Family and Friends -

As we close out the week, I would like to, once again, thank you for the cooperation and patience that you have had as we navigate the Coronavirus as a community.

We are delighted to share that we continue to have no diagnosed COVID-19 cases among members and staff in our care community!

This week, a Federal CMS surveyor inspected our policies, procedures, audits, and observed our staff and members to ensure compliance in regards to infection control. We are happy to announce that we did not receive any citations as a result of this survey. The team that cares for your loved ones is committed to excellence. We are proud to continue to serve them in the safest way possible.

Starting next week, we will be conducting routine Covid testing for our staff on a regular basis. Members will continue to be tested only if they are showing any signs or symptoms or if we have an outbreak.

Lastly, we continue to encourage only virtual visits. As a reminder, if you come to the Veterans Home to see your loved one through their window, please do so in a safe manner. The windows need to remain closed for safety, so please bring your cell phone or tablet so you can hear each other well. We continue to work through our reopening plan and will inform you when that is ready to implement based on our state and federal guidelines.

Please feel free to contact us at any time if you have any questions or concerns.

Thank you and have a great weekend!

A handwritten signature in black ink, appearing to read "Megan M. Corcoran".

Megan M. Corcoran, NHA | Administrator

Wisconsin Veterans Home at Chippewa Falls